

Next steps

You may contact IAC by phone or email. Following your initial contact we will forward details of the service and if you wish to proceed further will make arrangements for a local representative to meet with you, if possible, either in your home, at their office or at a neutral venue of your choosing provided that confidentiality can be assured.

There may be a charge for this service.

Further information

For further information please contact the Practitioner on Tuesdays & Fridays between 11am -5 pm on + 44 (0)20 8449 2562. On other days please phone the Advice Line or send an email to ims@icacentre.org.uk

Intercountry Adoption Centre

First Floor
71-73 High Street
Barnet
Herts.EN5 5UR
United Kingdom

Advice Line: +44 (0)870 516 8742
Admin Tel: +44 (0)20 8449 2562
Fax: +44 (0)20 8440 5675
Email: info@icacentre.org.uk
Website: www.icacentre.org.uk

Comments, Compliments and Complaints

IAC welcomes comments on the services provided. If you have suggestions or wish to complain about a service please request our leaflet 'Comments, Compliments and Complaints'.

IAC is an equal opportunities organisation

Voluntary Adoption Agency Registration No. SC386048
Registered Charity No. 1067313
A Company limited by guarantee No. 3344762
Registered office: 64 – 66 High Street, Barnet, Herts
EN5 5SJ

July 2009



Intermediary Service

For birth families and adopted people whose adoption has an international element

Who are we?

Intercountry Adoption Centre (IAC) is a Voluntary Adoption Agency and registered charity offering a range of services to families interested in adopting children from overseas, adoptees and existing families formed through intercountry adoption and adoption professionals.

These services include: a telephone advice line; Publications; Information Days for 'early' enquiries; Preparation Courses for applicants wishing to be assessed by their Local Authority as prospective adopters; Post Adoption Workshops; Face to Face Pre Adoption and After Adoption Consultations, Post adoption counselling for families and an intermediary service for adopted people and birth families whose adoption has an international element.

IAC has been operating in the specialist field of intercountry adoption for over 10 years and has a unique understanding of intercountry country adoption for all parties in the adoption circle.

Intermediary Service

This service offers assistance to adopted people and birth relatives whose adoption has an international element and who are seeking

their records and/or who wish to re-unite. This service is relatively new to IAC.

The Intermediary service is able to offer tracing for:

- Adults who have been adopted from overseas, or whose adoptions have an international element
- Birth relatives, residing overseas, of people who have been placed for adoption with families living in the UK
- Birth relatives, residing in the UK, of people who have been placed for adoption with families overseas
- If you now live in the UK but your birth relative was adopted overseas to another country from the country of origin we may be able to help.

If the adopted person is under 18 years of age we regret that regulations do not allow IAC to provide a service. In certain circumstances such as where birth relatives wish to know how their adoptive relative is or wish to pass on important information a service may be offered.

Working arrangements internationally

If you are aware of the organisation that was involved in the placement of your relative and you know that the person was adopted into the UK then you are advised to contact us via the placement agency. If you are not sure of the placement agency you can contact IAC directly if you are certain that the adopted person came to the UK.

Because of the nature of the work, IAC may need to work in partnership with different organisations and independent bodies both in the UK and overseas in order to provide a comprehensive intermediary service.

IAC takes great care, as far as is possible, that the other organisations or independent bodies possess the requisite qualifications, skills and experience to provide the service and has suitable arrangements for handling sensitive material, if the country concerned is outside the EU. IAC may at times use the services of an independent researcher/genealogist in the UK or in the overseas country whose standards are assured.

As intermediary work takes time, service users are advised that, while every effort will be made to expedite the process, it is not possible for the IAC to guarantee results or time scales.

All of IAC intermediary counsellors are qualified and experienced Social Work Practitioners and/or Counsellors and the Agency adheres to strict codes of conduct with regard to confidentiality and record keeping. Confidentiality will be maintained in all cases except in the event of concerns about a child's welfare, where it cannot be guaranteed.